



Team Autism

M E M P H I S

2018 EXETER ROAD • THE OFFICE CENTER • GERMANTOWN, TENNESSEE 38138 • (901) 337-7524

Fees and Payment Plan Options

We understand that because our services require regular and often long-term participation, a significant commitment of your time and money is involved. While we continue to emphasize the therapeutic importance of regular attendance, we realize that circumstances arise that make perfect attendance impossible or impractical. Many of those circumstances involve planned events - vacations, holidays, summer camps, family occasions, etc. Other issues also arise which are not planned - illness, family emergencies, car trouble, inclement weather, school or activity-related events, and a seemingly endless list of other day-to-day crises.

In the event that appointments are cancelled due to the absence of your therapist (other than scheduled clinic holidays), every attempt will be made to provide makeup sessions with your therapist or another staff therapist. Under Plan A, we may also use any makeup times owed you for parent conferences, teacher conferences, IEP meetings, etc. if we collectively so choose. Please understand, however, that this may not be possible in all circumstances due to scheduling constraints and availability of appointment times that fit your schedule.

Recognizing this, we have put much thought and effort into designing payment plan options and selecting the plan that best accommodates your circumstances.

Plan A: This plan is designed as a flat monthly fee determined by the number and length of scheduled weekly visits. In our experience based on review of attendance records, we have found that an average of ten weeks of therapy will be missed as a result of circumstances described above. We have made an allowance for this by reducing the monthly fee and spreading the reduction evenly over a 12-month period regardless of the months in which they happen to actually occur. Plan A pricing is based on 12 months of attendance and 12 monthly payments.

Plan A-11 PlanA-11 is exactly the same model as Plan A described above, but is based on 11 months of attendance and 11 monthly payments for those patients that stop therapy for a month during the year. Some families like to take off for the month of December, and others like to take off for the month of July during the summer. This pricing plan is to accommodate those families in a way that is fair to all.

Plan A-10 Plan A-10 is identical to Plan A and A-11, but is based on 10 months of therapy and 10 monthly payments for those patients stopping therapy for 2 months of the year.

Plan A-9 Plan A-9 is identical to the previous plans but is based on 9 months of therapy attendance and 3 months off.

Plans A-10 and A-9 might be referred to as "School Year" plans for those patients only intending to attend therapy during the 10-month school year (August through May), with the 9-month plan also allowing for taking off from therapy for the month of December.

Plan B: This is the traditional payment plan which we refer to as the "Pay-As-You-Go" options. Under this plan, you are simply charged the applicable per-visit fee for the sessions you actually attend, whether that session is a regularly scheduled session or a makeup session. This would apply to any insurance billed services, when coverage is available.

SELECTING THE BEST PLAN FOR YOU

After a determination that your insurance benefits do not provide coverage you would need to decide if Plan A or B would best meet your needs. If your circumstances will permit regular attendance AND you do not anticipate needing or wanting makeup sessions for the absences that do occur (holidays, vacations, illness, etc.) Plan A would be your best option.

If your circumstances are likely to result in frequent absences AND your situation does not lend itself to makeup sessions, Plan B is likely your best option, so you only pay for those visits you actually attend.

CHANGING PLANS

There are obvious differences in the various plan options such that frequent plan changes would very quickly create a record-keeping nightmare and become completely unmanageable.

We understand, however, that choosing a payment plan requires certain assumptions on your part regarding your scheduling circumstances. We also know that circumstances change. If you select a payment plan option that has for any reason become impractical to you, you will be allowed to make one change per 12-month period. So, if you change from Plan A to Plan B on May 1 this year, you would not be able to switch back to Plan A until May 1 of next year.

RATES

Rates for the different plans discussed above are available upon request through our offices. Therapy rates will be fully discussed with you prior to the initiation of therapy based on the plan you choose and the frequency and duration of therapy sessions.

We want to thank you for choosing Team Autism Memphis, and for taking the time to read this. We hope this discussion has been helpful to you. Please do not hesitate to consult with our staff should you have additional questions.

Thank You,

Team Autism Memphis

Full Name:

Digital Signature:

Date: